





Message from the Vice President

The 2016-17 academic year was a transformational year in Student Affairs. Through an engaging, intentional, inclusive process, the division developed and implemented the first strategic plan for student affairs. The plan is congruent with the CSUSB Strategic Plan (2015-2020) and Graduation Initiative 2025 and serves as a focal point for intentional activities, services, and programs supportive of student success.

As part of ongoing efforts to expand and enhance student success facilities, the Division of Student Affairs and its Department of Housing and Residential Education collaborated with the Division of Administration and Finance to break ground on a new student housing community and dining commons. With 416 beds, the student housing development is the initial phase of a larger community that will be developed at CSUSB as enrollment grows. The dining commons will provide a state-of-the-art, over 600 seat facility for students, faculty, staff, and other members of the university community. Totalling \$95.8 million, the project represents the single largest construction project in CSUSB history.

The Division of Student Affairs is made up of dedicated faculty, staff, and student workers who are committed to student success. During the 2016-17 academic year, the division also led a successful alternative consultation process to expand the Santos Manuel Student Union (SMSU) to better serve the students, faculty, staff, and campus community. As part of this process, 5,004 students, which represents 25% of enrolled students, provided input regarding plans to expand the SMSU.

We invite you to learn more about our accomplishments on the following pages. At CSUSB, we recognize how deeply important it is to work with students in a comprehensive way, and the Division of Student Affairs constantly works to strengthen collaborations with academic departments and faculty in order to align and enhance the curricular and co-curricular experiences of our students.

Best Regards,

Brian Haynes, Ph.D.
Vice President of Student Affairs



About Student Affairs

The Division of Student Affairs is dedicated to enriching the student experience by providing programs, learning opportunities, and services that help students get the most out of their college experience. We are committed to creating an integrated learning experience that helps students reach their educational, personal, and professional aspirations.

Student-centeredness, at CSUSB, reflects the Division of Student Affairs commitment to student success through engaging the whole student in a manner that integrates educational opportunities, experiences, and professional pathways. We commit to being compassionate, creative, and inclusive while celebrating the strengths, passions, and innovation of the CSUSB student community.

Mission

Create a dynamic learning environment through premiere programs and services that promote student success, enhance the learning experience, and engage students intentionally with communities.

Vision

Educate and inspire students to transform communities, advance the region, and change the world by holding fast to its core values: student success, integrity, and social justice.

Departments

Office of Admissions & Student Recruitment

Associate Students, Incorporated

Office of Financial Aid & Scholarships

Student Health Center

Office of the Registrar

Veterans Success Center

Office of Pre-College Programs

Athletics

Upward Bound

GEAR UP

Educational Talent Search

Recreation & Wellness Center

Career Center

Student Conduct & Ethical Development /
CARE Team

Children's Center

Department of Housing & Residential
Education

Counseling & Psychological Services

Office of Student Engagement

Services to Students with Disabilities

Orientation & First Year Experience

Santos Manuel Student Union

Undocumented Student Success Center



Enrollment Services

Office of Admissions and Student Recruitment

The Office of Admissions and Student Recruitment (ASR) promotes student success through services that begin with the application to California State University, San Bernardino and culminate with graduation. The department conducts campus tours and hosts a variety of events to welcome students and their families to CSUSB.

- Processed **15,330** first-time freshmen and **8,769** transfer applicants for the fall recruitment cycle, a **4% increase** in transfer applicants from fall 2016.
- Conducted **463** group tours for K-12 schools, community colleges, and educational organizations. Of the **12,747** tour participants, **7,648** were from local area schools.
- Hosted CSU Super Saturday with over **200 students** and family members in attendance, and 13 CSU campuses participated in the college and resource fair for students.
- Launched the #Coyote4Life campaign, which increased engagement and interest for CSUSB from prospective students. The hashtag #Coyote4Life appeared on Instagram and Twitter a total of **779** times.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

Admissions and
Student Recruitment



(909) 537-5188



csusb.edu/admissions

Office of Financial Aid & Scholarships

The Office of Financial Aid & Scholarships provides financial assistance to students and families in support of reaching their academic goals. Assistance is available from a variety of programs funded by federal and state grants, student loans, student employment opportunities, and scholarships.

- **74%** of students enrolled at CSUSB in 2016-17 received some form of financial aid. **\$11,174** was the average undergraduate award of financial aid in 2016-17.
- Awarded **\$2,735,026** in institutional scholarships to **1,083 students** and processed **\$1,286,545** in privately funded scholarship awards from off-campus organizations.
- Over **\$3 million** in the Summer Assistance Grant and Graduate Initiative Grant was awarded to students in the summer. Total summer aid was estimated over **\$15 million**.
- Awarded **1,393** CSUSB enrolled students a Middle Class Scholarship from the state agency California Student Aid Commission for a total of **\$1,789,688**.



Office of Financial Aid and Scholarships



(909) 537-5227



finaid.csusb.edu

Office of the Registrar

The Office of the Registrar is committed to helping students meet their degree objectives. By building positive working relationships with students and providing quality services, the department leads students through their academic careers today as they become successful professionals tomorrow.

- Entered **145,672** transfer courses in the degree audit system known as DARS (Degree Audit Record System).
- Received/processed **25,785** (18,180 online and 7,605 in-person orders) individual transcript requests for the 2016-17 academic year.
- **2,397 students** received assistance from transfer and graduation counselors.
- Served **22,060 students** during the 2016-17 academic year, including processing **3,522** graduation checks.



Office of the Registrar



(909) 537-5200



csusb.edu/registrar



Undocumented Student Success Center

The Undocumented Student Success Center was established with the objective to serve the undocumented student population on the CSUSB campus. It serves as a common space for students and allies to connect with each other about issues regarding immigration, AB 540, and employment opportunities.

- Held Chasing Our Dreams 5K walk/run to raise funds and provide on-campus and community resources to undocumented students and their families. **200** individuals participated and nearly **\$8,000** was raised.
- Served an average of **300 students** during the 2016-17 academic year, and about **600 DREAMers** (undocumented students pursuing a higher education) attend CSUSB.
- **35 students** participated in the 2nd annual DREAMers Graduate Recognition Ceremony. **185** individuals attended the event, including **27** CSUSB staff and faculty.
- Hosted a total of **30** events/workshops, ranging in topics such as immigration, financial aid and scholarships, and college preparation.
- Held Undocumented Alumni Panel, where students learned from undocumented alumni, networked, and obtained skills that will help them succeed.



(909) 537-5937



csusb.edu/dreamers-resource-center



Office of Pre-College Programs

Upward Bound

CSUSB's Upward Bound provides services to more than 150 high school students from San Bernardino and Rialto. It is a TRIO program designed to help provide high school students with educational and personal support services that will increase high school graduation and college enrollment and persistent rates.

- **\$670,000** in scholarships and financial aid was awarded to participants who graduated in 2017.
- Annually, **200 students** participate in Upward Bound.
- **100%** of program participants graduated from high school in 2016-17.
- Of the 48 graduating alumni, 44 enrolled at a postsecondary education institution (**91.66%** of all graduating seniors).
- 18 of the 48 graduating alumni enrolled at CSUSB (**37.5%** of all graduating seniors).



(909) 537-5023



csusb.edu/upward-bound

GEAR UP

GEAR UP is a grant program administered by the U.S. Department of Education and is designed to increase the number of low-income students who are prepared to enter and succeed in postsecondary education.


- Received **\$2,405,583** in funding from the U.S. Department of Education during the 2016-17 academic year.
- **3,944** local area students participated in GEAR UP in 2016-17.
- Hosted **218** 10th grade students, representing all seven high schools in San Bernardino, at the University of La Verne for 2 weeks of residential programming.
- **95%** of the students who attended the summer transition program plan to apply/attend college.
- Partnered with the San Bernardino City Unified School District to host the second annual Educators Conference, IMPACT 23, in Las Vegas. The event consisted of over **30** workshops and had **177** participants.

Educational Talent Search

Educational Talent Search is an educational program funded by the U.S. Department of Education designed to help middle and high school students continue to the next grade level, graduate from high school, and enroll in and complete a college education.


- During the 2016-17 academic year, Educational Talent Search received three grants totaling **\$720,000**. The new grants will serve **500 students** each in the San Bernardino City Unified, Rialto Unified, and Colton Joint Unified School Districts. Each grant is awarded for five years for a grand total of **\$3,600,000** from 2016-21.
- **157 students** participated in a day college tour, which included financial literacy for students and parents, arts and culture workshops, and college mentoring activities.




 (909) 537-5206

 csusb.edu/gearup



 (909) 537-4380

 csusb.edu/educational-talent-search



Student Services


Career Center


The Career Center supports the career readiness of all students and alumni by providing counseling, assessment, workshops, career events, employer networking opportunities, internships, and job opportunities that result in the establishment or advancement of personalized career goals.

- Hosted 8 recruitment fairs. The events welcomed **165** unique employers to campus and increased employer attendance by **42%** over the previous academic year.
- Reached **4,987 students** at outreach events.
- Provided **1,280** unique counseling appointments and over **200** workshops to students and alumni.
- Facilitated internship placements of **210 students** at **94 sites** as part of the Stand Up for San Bernardino Internship Award and Student Success Initiative Internship Award.
- **31 students** were selected to participate in the Hispanic Association of Colleges and Universities 2016 annual conference held in San Antonio.
- Transitioned to the new employer platform Handshake and expanded employer contacts from 5,375 to 14,125 (**163% increase**) and jobs posted from 2,200 to 5,075 (**131% increase**).




CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Career Center

 (909) 537-5250

 csusb.edu/career-center

Services to Students with Disabilities

The Office of Services to Students with Disabilities strives to empower students with disabilities by fostering skills, such as self-advocacy, resourcefulness, and independence. The office works collaboratively with the campus community to remove barriers, promoting an enriched learning environment where students with disabilities can utilize their skills and pursue their academic and personal development goals.

- **Awarded \$315,616** each year for three years through the California Department of Rehabilitation to provide the WorkAbility IV program, which provides employment services to CSUSB students with disabilities.
- Proctored **2,649** individual exams in accessible formats within the SSD office, a **38% increase** over last year.
- Served **806** students during the 2016-17 academic year.
- Provided testing accommodations to **546** students.
- WorkAbility IV participated in the federal Workforce Recruitment Program, which interviews students with disabilities for paid summer internships and jobs with the federal government. **27 students** participated.
- Held inaugural graduation celebration. **26 graduates** attended and **16 students** were awarded honor cords/pins from the Delta Alpha Pi National Honor Society for Students with Disabilities.
- **928** non-disabled students provided notetaking services to students registered with the SSD office.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

Services to Students
with Disabilities



(909) 537-5238



csusb.edu/ssd


Children's Center

The Children's Center's mission is to enable student parents of young children to attend CSUSB by providing child care in a nurturing environment which supports the developing child. Services are also available for staff, faculty, and the community as space permits.

- **Raised over \$3,000** through various fundraisers to purchase books and other educational materials for the center.
- 17 enrolled students completed **120 hours** of internship experience, and 43 completed **60 practicum hours** for their coursework.
- Provided high-quality, accredited education and childcare to **102 children** during the 2016-17 academic year.
- Conducted **93** parent-teacher conferences. During the conferences, information and input is gathered from the families to help both parties develop future objectives for each child.
- Served **28** staff families during the 2016-17 academic year.
- 9 teachers/assistant teachers attended **6 conferences** to enhance their skill sets, ranging in topics including early literacy and outdoor education.
- **73%** of the children enrolled have either CSUSB student or staff parents.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Children's Center

 (909) 537-5928

 csusb.edu/childrens-center


Student Health Center

The mission of the Student Health Center is to provide compassionate, accessible, and cost-effective clinical and preventative health services for the student community to assist students with their academic and professional success. Its services include primary care appointments; psychiatric, pharmacy, and laboratory services; immunizations; and wellness activities.

- Provided **15,258** student visits for both the San Bernardino and Palm Desert campuses.
- Engaged **10,636 students** through presentations; workshops; Student, Orientation, Advising, and Registration (SOAR); tablings; and events.
- Filled **5,219** prescriptions.
- Partnered with the SHC Health Education and Promotion Department to provide weekly meditation/relaxation training. **897** students and employees continued participation from last year and **226** individuals became new participants in 2016-17.
- Hosted campus "Flu Clinic" events for students and employees. **605** flu vaccines were administered at San Bernardino and **15** at the Palm Desert campus.
- Collaborated with the San Bernardino County Health Department to receive and distribute nearly **500** free influenza vaccines to students, faculty, and staff.
- Partnered with the Department of Health Science and Human Ecology to offer **6 hours per week** of nutrition counseling to students.




CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Student Health Center

 (909) 537-5241

 csusb.edu/student-health-center


Counseling & Psychological Services

Support from Counseling and Psychological Services is available to currently enrolled students for assistance with personal issues that may interfere with their efforts to achieve education or life goals, including adjustment to campus life, parenting skills, addictions, relationship or lifestyle issues, mood and anxiety disorders, or any other issue of concern. A dedicated survivor advocate provides direct services to those who have been impacted by sexual assault, dating/domestic violence, or stalking. Prevention programming is also a key component of survivor advocacy services.

- Counselors provided **5,580** individual and couples' counseling sessions on the San Bernardino campus and **137** individual and couples' counseling sessions at the Palm Desert campus.
- Served **1,428** unique students in individual, couples', group, and crisis sessions that addressed students' concerns and issues.
- Counselors, trainees, and post-doctoral and post-master's level counselors delivered **214** sessions of group therapy to **1,058** (non-unique) students. There were **27** unique groups with focus on the needs of specific populations, topics, and therapeutic practice.
- Accommodated over **300 students** with same-day appointments, including crisis walk-in appointments, same-day appointments during the last 2 weeks of each quarter, and additional non-crisis appointments.
- Provided a **7% increase** in sessions from 2015-16 to 2016-17.
- Survivor Advocate delivered **43 presentations** to various student groups on topics including healthy relationships and safe practices in online dating.




CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Counseling and Psychological
Services

 (909) 537-5040

 csusb.edu/caps

Veterans Success Center

CSUSB's Veterans Success Center (VSC) offers dynamic programs that are comprehensive in scope and sensitive to the unique needs of service members, such as a monthly seminar series; weekly mental health support group; science, technology, engineering, and mathematics tutoring; and a military veterans writers group.

- The publication "Military Times" ranked CSUSB as the top four-year college in California and among the top 20 colleges in the nation for military veterans in its 2017 Best for Vets College listing. CSUSB was **ranked 18th** in the nation, which was the highest listing for a college in California.
- Received **over \$70,000** in grants to fund the VSC's mission of providing support services focused on the special needs of military-affiliated students.
- Received the 17-18 VETI grant for Operation K.I.C. (Keeping It Connected). Received full funding of nearly **\$39,000** to create a classroom space in the VSC for tutoring, study time, and research activities.
- Convened the Veterans Scholarship Committee comprised of 3 military-dedicated staff members, 1 professor, and 2 community partners. Over 50 applications were received, and the committee selected the top 12 to be awarded **\$500 scholarships** for the remainder of the 16-17 year.
- Celebrated the largest graduating class of veterans and service members (**63**) in June 2017. **169** guests participated. **18** additional students graduated in December 2016.
- 7 CSUSB students and alumni in the Veterans Writers Group participated in the Los Angeles Times Festival of Books at the University of Southern California, where **17** self-published works of art were on display.
- Hosted various military and veteran events that commemorated the service and sacrifice of service members, promoted understanding and appreciation of the military and veterans, and provided service to currently serving and fallen service members.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Veterans Success Center



(909) 537-5195



csusb.edu/veterans/veteran-success-center

VETERANS SUCCESS CENTER



HAPPY 4th OF JULY



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Veterans Success Center

Welcome
to the
Veterans Success Center's
2017 Open House

- ★ Tour the center
- ★ Learn about our services and resources
- ★ Enjoy an American BBQ in style

Division of Student Affairs | 19




Student Life

Associated Students Incorporated

Associated Students Inc. (ASI) represents the interests, needs, and concerns of over 20,000 students. ASI advocates for the growth and development of student leadership through the programs and services it supports and student representation at the campus, local, state, and federal levels.

- Designated **\$80,000** to fund undergraduate and graduate students to do research, travel related to research, as well as present at international, national, regional, and local conferences.
- Collaborated with Athletics to host ASI-Pack the House at the men's and women's basketball games. **564 attendees** were at the women's game and **858** at the men's game.
- Partnered with the Office of Community Engagement and Recreation and Wellness to conduct the TRACKS (Travel, Recreation, Adventure, Culture, Knowledge, Service) program, where **20 students** volunteered with local nonprofits in the Louisiana cities of New Orleans and Baton Rouge.
- Collaborated with Recreation and Wellness to host CSUSB's annual Snow Day at the San Bernardino campus on Jan. 26 and Palm Desert campus on Jan. 31. **Over 3,000 students** attended.
- Facilitated its first Student Leadership Transition Retreat June 2-3, 2017 to further assist with the development of elected student leaders.
- Hosted the PEAK Spring Concert on May 14, 2016 and engaged with the campus community through music and dancing. **Over 7,000 students** attended.



 (909) 537-5932

 csusb.edu/asi

Recreation & Wellness

The Recreation and Wellness Center offers an exciting array of programs in the areas of fitness, group exercise, wellness, intramural and club sports, aquatics, leadership and communication, outdoor adventure, and informal recreation. The department is dedicated to providing a variety of safe and enjoyable programs and facilities to meet the diverse needs of the CSUSB community by creating a healthy social environment, enriching the quality of life, and enhancing the educational experience.

- Welcomed **255,702** visitors and acquired **11,721** new visitors. Of these, there were **10,441** new student visitors and **1,280** faculty/staff/alumni visitors.
- Hosted 8 unique events/programs at the Student Recreation and Wellness Center for **9,996** students. Programs included Late Night, Snow Day, Rec & Wellness' 10th Anniversary Event, and Iron Coyote Triathlon.
- Hosted Late Night, a welcome week event that brings incoming first-year students and returning students together to experience a night of games, competitions, sports, and dancing. **7,500** attendees participated in the event.
- Celebrated the 10th anniversary of the opening of the Student Recreation and Wellness Center with **124** attendees.
- Conducted the Adventure Leadership Program, an interactive course that develops a student's outdoor leadership skills. **28** students participated.
- Held the new Iron Coyote Triathlon, which consisted of three activities: swimming, cycling, and running. **20** individuals participated.



CSUSB[™]
RECREATION
& WELLNESS



(909) 537-2348



csusb.edu/recreation-wellness

Student Conduct & Ethical Development

The Office of Student Conduct and Ethical Development (SCED) is responsible for upholding the Standards for Student Conduct and educating students on their social and ethical responsibilities as members of the CSUSB community.

- Partnered with Orientation and First Year Experience to design a “College 101” session for all entering first-year students. Three 2-hour sessions were offered during Coyote First STEP (CFS) for **1,173** participants, and four 1-hour sessions were conducted for **1,215** students during Student, Orientation, Advising, and Registration (SOAR).
- Adjudicated **615** student conduct cases.
- Hosted a series of 9 Ethical Decision Making workshops, where **41 students** participated.
- Presented **7 Academic Integrity sessions** for International Student Orientation in partnership with the Center for International Student Programs.

CARE Team

The Campus Assessment, Response and Education (CARE) Team’s primary mission is to support the safety and well-being of the CSUSB community and to maintain a productive learning and working environment through incident assessment, campus education, and intervention.

- CARE Case Management Specialist Jesse Juarez partnered with Diane Podolske, director of Community Engagement, to write and submit a proposal for the **\$3,000 CSUSB Intellectual Life grant** and was awarded the funds.
- Responded to **315** unique referrals.
- Connected **23 students** to the Obershaw DEN (Delivering Emergency Nourishment) Food Pantry.
- Placed **7 students** in on-campus, emergency housing with assistance from the Department of Housing and Residential Education.
- In partnership with San Bernardino County’s Department of Behavioral Health and grant funding from the California Mental Health Services Oversight and Accountability Commission (MHSOAC), CARE completed its first year hosting an on-site Social Worker from the San Bernardino County’s Triage, Engagement and Support Team (TEST) program.



Office of Student Conduct
and Ethical Development



(909) 537-7172



[csusb.edu/student-affairs
/student-conduct](https://csusb.edu/student-affairs/student-conduct)



(909) 537-2273



csusb.edu/care-team


Office of Student Engagement

The Office of Student Engagement (OSE) supports an inclusive student life environment by offering social and co-curricular opportunities that foster student involvement and build affinity to CSUSB. OSE supports students that want to expand their educational experience and leadership skills, and it advises over 150 unique student clubs and organizations.

- Chartered **177 clubs/organizations** in 2016-17, a **9.32% increase** from the previous year.
- Student clubs and Greek Letter organizations contributed to the **27,000 hours of community service** that was coordinated through the Office of Community Engagement.
- Held **1,724** student-organized activities.
- **283 students** participated in at least 2 clubs/organizations, and **20.5%** of the student population participated in at least 1 club/organization.
- **31 students** participated in Greek retreats, and **678 Greek members** participated in other trainings.
- Implemented a curriculum for New Member Education for **288 participants**.




CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO
Office of Student Engagement

 (909) 537-5234


 [csusb.edu/student-engagement](https://www.csusb.edu/student-engagement)

Santos Manuel Student Union

The Santos Manuel Student Union (SMSU), through its programs and facilities, is a focal point of the campus, where students, faculty, staff, administration, alumni, and guests develop a connection to the university. As a campus social hub, the SMSU assists in the retention and development of students, while encouraging a deeper understanding and appreciation of cultural pluralism, gender equity, and ethnic diversity. This is accomplished through a variety of cultural, social, educational, and recreational activities. The SMSU is home to the Cross Cultural Center, Women's Resource Center, and Queer & Transgender Resource Center.

- Welcomed **1,377,011** visitors in the 2016-17 academic year.
- **17,362** students participated in a number of unique programs/events, such as Black Welcome Week, Transgender Week of Remembrance, and Sisters in Arms.
- **7,226** individuals attended the annual Coyote Fest, a carnival for CSUSB students, faculty, staff, and community members with games, rides, interactive activities, and live entertainment.
- Partnered with ASI, the SMSU team conducted an Alternative Consultation to expand the SMSU. **5,004** peer-to-peer administered surveys were completed outlining the expansion and category II fee-funded program preferences and facility needs.
- Hosted **3,493** unique events in the SMSU.
- Opened two new affinity centers: **Pan-African Student Success Center** in October 2016 and **LatinX Center** in February 2017.
- **3,493** bookings for the 16-17 academic year and over **16,000** reserved room hours.



 (909) 537-5940

 csusb.edu/smsu

Orientation & First Year Experience

The Orientation and First Year Experience (OFYE) Office is responsible for developing and implementing welcome and transition programming for newly admitted first-year and transfer students and their family members. The Student Orientation, Advising, and Registration (SOAR) program is coordinated through the OFYE Office and offers dynamic programming for first-year and transfer students in order to equip them with the information needed to better manage their transitions to the university and fostering student success at CSUSB. Orientation and First Year Experience is home to Cody the Coyote.

- Welcomed and provided transition programming for more than **5,500** newly admitted freshmen and transfer students at the San Bernardino and Palm Desert campuses.
- Provided transitional programming for **550** CSUSB parents and family members by offering a summer orientation program in both English and Spanish.
- **159** faculty, staff, and students volunteered for the Ask Me! Campaign in fall 2016 and **77** volunteered in winter 2017.
- Collaborated with **60 departments/offices** on campus through logistic meetings, orientation leader trainings, resource fairs, SOAR presentations, and collaborative programming.
- Trained **47 students** as orientation leaders: 43 as orientation leaders during summer orientation and 4 as student orientation coordinators.
- Hosted **7 SOAR sessions** at the San Bernardino campus and **2** at the Palm Desert campus.
- Coordinated/participated in the following programs: Coyote First STEP, Week of Welcome, New Student Convocation, Ask Me! Campaign, and the Re-Connect program.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

Orientation and
First Year Experience



(909) 537-5233



csusb.edu/orientation

Department of Housing & Residential Education

The Department of Housing and Residential Education (DHRE) prepares students for living and thriving in an increasingly diverse society. The department inspires students to achieve their highest personal potential by providing collaborative residential programs that encourage community, wellness, inclusion, and learning.

- Housed **1,425** residents in 3 facilities during the academic year, a **95% occupancy rate**.
- Served **3,300 students** with 12 summer conferences and programs.
- Held **650 programs** with a total of **20,000** attendees.
- Kicked off the construction of a new **416-bed, 164,000-square-foot residential facility** in September 2016.
- Established **30** engaged campus and community partnerships.
- Created the university's first **Faculty-in-Residence program, in which 4 new faculty members and their families lived** in a residential community with on-campus students. Participants included Dr. Isabel Alonso (assistant professor, History), Dr. Dennis Amodeo (assistant professor, Psychology), Dr. Justine D'Arrigo-Patrick (assistant professor, Special Education, Rehabilitation & Counseling), and Dr. Jordan Fullam (assistant professor, Teacher Education and Foundations).



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

Department of Housing
and Residential Education



(909) 537-4155



csusb.edu/housing



Athletics

Athletics

CSUSB Athletics began in the fall of 1984 and sponsors 10 athletic programs. It is a National Collegiate Athletic Association Division II program with basketball and soccer for both women and men; cross country, softball, track and field, and volleyball for women; and baseball and golf for men.

- CSUSB student-athletes completed the 2016-17 academic year with an **overall GPA of 3.02**.
- The 2017 annual Dave Stockton Golf Tournament raised more than **\$100,000** to go toward athletic scholarships, an increase of more than \$25,000 from 2016.
- Coyote women's volleyball won its 17th straight NCAA tournament against Central Washington University, and Coach Kim Cherniss celebrated her **600th career victory**, at CSUSB.
- This year, **8** of 10 teams competed in the postseason, and **27** student-athletes earned All-CCAA honors.
- Inducted **4** new members into the Hall of Fame: Laura Beeman (women's basketball), John Major (baseball), Jackie Powers Knopke (women's soccer), and Larry Reynolds (coach, men's basketball).
- Coyote Athletics **finished 5th** among 13 CCAA institutions in the Commissioner's Cup — the highest ranking in CSUSB history.
- College Sports Information Directors of America named women's track and field student-athlete Laura Aceves Academic All-American.



(909) 537-5011



csusbathletics.com



2016-17 Divisional Strategic Plan Goals

Goal I: Student Centeredness

“Respecting and Responding to Students”

1.1 — Student Affairs will create and sustain a culture of student-centeredness in which we take students seriously, feel inspired by them, respond to them respectfully, demonstrate professionalism and integrity in our interactions with them, and develop a variety of opportunities for authentic engagement between students, faculty, and staff. *(Status: Completed)*

1.2 — To support students and their success, Student Affairs will promote the development of their intellectual and community capital, support their health and well-being, ensure they can learn sustainable and transferable skills, prepare them to use social and professional networks, and offer on- and off-campus leadership roles. *(Status: Completed)*

1.3 — The division will support the development of new facilities for student life that are inclusive, environmentally sound, technologically sophisticated, and created according to the principles of universal design. *(Status: Completed)*

1.6 — Student Affairs will create student advisory boards (or add students to existing advisory boards) to amplify the student voice in program decisions. *(Status: Completed)*

Goal II: Community, Collaborations, Partnerships

“Creating Opportunities”

2.1 — Each department in Student Affairs will establish at least two meaningful campus/community partnerships that are related to our mission and will enhance the student experience. *(Status: Completed)*

2.2 — Division and department websites will provide relevant and helpful information to facilitate building connections and increasing collaboration on and off campus. *(Status: Completed)*

2.3 — The division and its departments will use appropriate social media to engage students, partners, and colleagues on and off campus and create opportunities for collaboration. *(Status: Completed)*

2.4 — Student Affairs will develop collaborative, productive partnerships with student affairs divisions across the country that reflect best practices. *(Status: Completed)*

2.5 — The division will transform the paradigm of the college experience through high-impact practices to improve preparation for life and work by simultaneously engaging students in collaboratively defined and developed academic, out-of-classroom, and community-based learning opportunities. *(Status: Completed)*

Goal III: Professional Development

“A Division of Life-Long Learners”

3.2 — The division will develop and implement a comprehensive on-boarding program for new employees. *(Status: In progress)*

Goal IV: High Performing Organization

“Empowered Excellence”

4.8 — To support accountability and ensure continuous quality improvement, Student Affairs will create an assessment office and adopt a diligent practice of assessment of both operational indicators and student learning outcomes. *(Status: In progress)*



2017-18 Divisional Strategic Plan Priorities

Goal I: Student Centeredness

"Respecting and Responding to Students"

1.4 — Ensure that student employment includes learning outcomes and performance standards.

1.5 — Appoint students to all permanent staff interview committees.

Goal II: Community, Collaborations, Partnerships

"Creating Opportunities"

2.5 — Transform the paradigm of the college experience through high-impact practices.

Goal III: Professional Development

"A Division of Life-Long Learners"

3.2 — Develop and implement an on-boarding program for new employees.

3.4 — Create a staff development committee to plan and coordinate programs and activities.

Goal IV: High Performing Organization

"Empowered Excellence"

4.8 — Create an assessment office and adopt a diligent process of assessment.

4.9 — Create and take advantage of opportunities to "tell the story" of the Division of Student Affairs.

Division of Student Affairs 2016-17 Award Recipients

Dr. Alysson Satterlund — Partnership Award

Associate Vice President and Dean of Students Satterlund received the CSUSB Division of Administration and Finance's Partnership Award, which is presented annually to their outstanding partners working for other divisions and have provided critical support to Administration and Finance.

Anthony Roberson — Revis A. Cox Memorial Award

Roberson was the recipient of the Association of College Unions International's highest honors, the Revis A. Cox Memorial Award, given to members committed to multicultural education in the field of college unions and student activities. Roberson, who is the Associate Director of Operations for the Santos Manuel Student Union, was honored at the ACUI's annual conference in Philadelphia.

Ben Delgado — Johnnie Ann Ralph Award

Delgado received the Johnnie Ann Ralph Award, which is given to a CSUSB employee, department, or group that has provided support, promoted Coyote Athletics, or completed exceptional or beneficial service in support of the Athletics department, its personnel, and/or student-athletes. The award was named after Johnnie Ann Ralph, librarian emeritus, who has supported the Athletics department for many years in many different ways, such as financial, sponsorship, cultivation, and wisdom. Unfortunately, Delgado passed away in June 2017.

Dr. Brian Haynes — Public Servant Award

Vice President of Student Affairs Haynes was recognized for his outstanding public service and contributions to the community at the 37th annual Martin Luther King Jr. Prayer Breakfast hosted by the Inland Empire Concerned African American Churches. Haynes was honored with the Public Servant award, alongside Cal State San Bernardino President Dr. Tomás D. Morales and CSUSB professor Dr. Jean Peacock.

Dr. Brian Haynes — Pillar of the Profession

Vice President of Student Affairs Haynes was named a 2017 Pillar of the Profession. NASPA – Student Affairs Administrators in Higher Education is the leading association for student affairs professionals. Each year, the NASPA Foundation recognizes a series of distinguished individuals who have served as leaders, teachers, and scholars in student affairs and higher education. Each individual is nominated and supported for designation as a Pillar by colleagues, students, friends, or others who find him or her deserving of this honor.

Megan Gutierrez — Outstanding Undergraduate Student Leader Award

Gutierrez received the Outstanding Undergraduate Student Leader Award at the National Orientation Directors Association (NODA) Region II Conference. Gutierrez was nominated because of her leadership as a student orientation coordinator and student assistant in the Orientation and First Year Experience office. Gutierrez, one of two recipients recognized at the conference, was honored for her contributions to orientation, transition, and retention programming in NODA Region II.

30 Under 30 Award

Assemblymember Eloise Gómez Reyes selected 30 people under age 30 who have made considerable contributions to the 47th Assembly District at her 30 Under 30 Award Ceremony and Art Showcase. Twelve of the honorees were Cal State San Bernardino students or alumni. In order to be considered for the award, an individual had to live, volunteer, or work in the 47th Assembly District. The CSUSB alumni who were honored were Jackie Aboud, Sarah Arechiga, Rick Cordova Jr., Alejandro Gutierrez Chavez, Monica McMahan, Arbazz Mohammad, Vanessa Perez, Sendy Sanchez, and Monica Stockhausen. The CSUSB students who were honored were Ana Gonzalez, Amanda Monroy, and Asia Pham.

2017 Division of Student Affairs Staff Awards

Maria Barragan-Maldonado — Emerging Leader

Tess Webster-Henry and Ask Me! Campaign — Empowered Excellence

Christeena Johnston — Student Centeredness

Dr. Michael Nguyen — Research and Assessment in Student Affairs

Division of Student Affairs Budget Team: Andrea Okoh, Angelica Bazan, Caroline Felix, Christeena Johnston, Crystal Henderson, Gennie Robles, Jaime Espinoza, LeShay Dorsey, Maria Najera-Neri, Mary Ulatan, Michelle

Salge, Olivia Nanez-Salazar, Rosa Garcia — Outstanding Team

Andre Harrington — Faculty Partner

Service Awards

5 years

Jose Chaidez Sosa, Office of Financial Aid & Scholarships

LeShay Dorsey, Student Conduct & Ethical Development and CARE Team

Olivia Guerrero, GEAR UP

Marisol Johnson, Vice President's Office

Brittany Moore, Office of the Registrar

Marisol Ramirez, Financial Aid & Scholarships

10 years

Angelica Bazan, Student Health Center

Sharon Burns, Services to Students with Disabilities

Frances Davis, Palm Desert Campus

Keith Gers, Student Health Center

Yvonne Isidoro, Student Health Center

Guy Johnson, Student Health Center

Julie Krueger, Admissions & Student Recruitment

Edith Martin, Children's Center

Jan Moore, Services to Students with Disabilities

Yadira Ortiz, Admissions & Student Recruitment

Anthony Roberson, Santos Manuel Student Union

Shari Williams, Services to Students with Disabilities

15 years

Ana Carrejo, Admissions & Student Recruitment

Sabrina DePhilippis, Student Health Center

Monie Johnson, Santos Manuel Student Union

Gennie Robles, Enrollment Management

20 years

Victoria Coffey, Office of the Registrar

Kimberly Hunsaker, Student Health Center

Patricia Sotelo, Financial Aid & Scholarships

30 years

Bob Sperry, Office of the Registrar

Olivia Rosas, Enrollment Management

2017 Division of Student Affairs Department Awards

Office of Student Engagement Coyote Leadership Award Honorees

Nicole Phillips and President Karnig — Outstanding Student Leader Award
Efran Perez — Emerging Leader of the Year Award
Quin Kochman — Outstanding Greek Leader Award
Maria Barragan — Advisor of the Year Award
Coyote Dreamers — Best Collaboration with a Non Student Organization Award
Delta Sigma Chi — Excellence in Alcohol, Tobacco, and Other Drug Awareness Program Award
Delta Sigma Chi — Golden Noodle Service Award
Kappa Sigma — Outstanding New Organization Award
Kinesiology Student Association — Outstanding Organization of the Year Award
Korean Culture Club — Excellence in Programming Award
PDC Pride — Diversity in Programming Award
Psychology Club — Best Academic Program Award
Psychology Club — Outstanding Community Service Award
Sigma Phi Epsilon — Outstanding Greek Organization

Santos Manuel Student Union (SMSU)/Recreation and Wellness Center (RWC) Yotie Award Honorees

Michael Mejia — SMSU Administrative Office Award
Jason Burnside — SMSU Audio Visual Technician Award
Dana LeSueur — SMSU Building Manager Award
Cassandra Butcher — SMSU Cross Cultural Center Award
Gustavo Vargas — SMSU Computer Technician Award
Cristina Menchaca Vargas — SMSU Information Desk Award
Amon Woodley — SMSU Maintenance Department Award
Stephanie Segura — SMSU Marketing Department Award
Asia Pham — SMSU Osher Adult Re-Entry Center Award
Naomi Salcido Hurtado — SMSU Pride Center Award
Aaron Miller — SMSU Program Board Award
Stephanie Cruz — SMSU Scheduling Department Award
Bilal Azhand — SMSU Set-Up Department Award
Felicia De La Isla — SMSU Women's Resource Center Award
Ruben Vasquez — SMSU Board of Directors Award
Christina Chea — RWC Aquatics Department Award
Savannah Barras — RWC Customer Service Manager Award
A'Sharee Brown — RWC Intramural Sports Department Award
Jesus Rios — RWC Sport Clubs Award
Carolina Hernandez — RWC Leadership Challenge Center Award
Edith Andrade — RWC Outdoors Department Award
Jenny Phan — RWC Climbing Wall Department Award
Ross McGuigan — RWC Membership Department Award
Jaquai Patterson — RWC Marketing Department Award
Bridgette Labrado — RWC Fitness Department Award
Brady Collins — RWC Personal Trainer Award
Michael Palacios — Executive Director's Award
Itzel Olguin — Student Choice Award

